QUESTIONS AND CONCERNS CONTACTS

WAVERLEY GYMNASTICS CENTRE

WAVERLEY Gymnastics Centre

Questions or concerns regarding your **Junior Gym** (2-5yo) class or coach

Speak to your **coach** after class or the supervising Coordinator where available.

NO FURTHER ACTION REQUIRED

Make a time to speak to the appropriate **Coordinator** via email below or 9887-9611

Joan Connor Junior Gym Manager
juniorgym@wgc.org.au

Sarah Dean Educational Gymnastics Oakleigh Campus
sarah@wgc.org.au

Jay Stokes Educational Gymnastics Glen Waverley Campus Coordinator
jay@wgc.org.au

Contact the Educational Gymnastics Manager **Shae Christian** on 9887-9611 shae@wgc.org.au
**NB – skip this step if your question or concern relates to Junior Gym*

Contact Club CEO **Tanya Hart** 9887-9611 tanya@wgc.org.au

Email the **Club President**
president@wgc.org.au

NO FURTHER ACTION REQUIRED

Questions or concerns regarding your **Educational Gymnastics** class or coach

Questions or concerns regarding **Squad Gymnastics** (including training, progress, performance, competitions)

Make a time to speak to your **coach** via email or WhatsApp

Make a time to speak to the High-Performance Manager for your daughter's squad via the email or phone-number below

Jessica Mason
High Performance Manager
jessica@wgc.org.au
0451 103 967

Contact Club CEO **Tanya Hart** 9887-9611
tanya@wgc.org.au

Email the **Club President**
president@wgc.org.au

Questions, concerns, or allegations regarding **Child Safeguarding & Wellbeing** (including child protection, breaches of WGC and/or GA policy and mental health support).

Contact the Child Safeguarding & Wellbeing Manager
Olivia Gatsios
0401 917 797
olivia@wgc.org.au
OR
Contact the Child Protection & Wellbeing Officer **Simon Weir**
0407 529101
childprotection.committee@wgc.org.au

OR
Child Safety Contact Form

If a child is in immediate danger call the police immediately on OOO.
Otherwise
Contact Gymnastics Australia Integrity Team on 8698 9700
childsafety@gymnastics.org.au 0447 809 943
OR
Raise a concern or report an issue at www.sportintegrity.gov.au/contact-us/make-an-integrity-complaint-or-report or 13 000 27232

Contact Club CEO **Tanya Hart** 0417059536
tanya@wgc.org.au

Email the **Club President**
president@wgc.org.au

Contact the **Gymnastics Australia Integrity Team**
8698 9700 / 0447 809 943
childsafety@gymnastics.org.au

NO FURTHER ACTION REQUIRED

Questions or concerns regarding your **gymnastics account**

Contact our **office staff**
9887-9611
admin@wgc.org.au

Contact Accounts Manager Joan Connor on 9887-9611
accounts@wgc.org.au

Email the Club President on
president@wgc.org.au

Questions or concerns regarding **medical support services**

To make an appointment contact our **office staff** on 9887-9611.
For all other matters contact the **High Performance Manager** on
0451 103 967
jessica@wgc.org.au

Contact the High Performance Manager **Jessica Mason**
0412031269
jessica@wgc.org.au

Contact Club CEO **Tanya Hart** on
0417059536
tanya@wgc.org.au

Email the **Club President**
president@wgc.org.au

NO FURTHER ACTION REQUIRED

Are you unsure of the best way forwards regarding a question, concern, or complaint?

Contact our **Member Protection Information Officer (MPIO) Kim Orr**
kim@twistersgym.com.au
to answer any questions about the rights, responsibilities, and options available to an individual making a complaint in sport.

Contact the **MPIO** at **Gymnastics Victoria** on 9005 4700
info@gymnasticsvictoria.org.au

Contact the **MPIO** at **Gymnastics Australia** on 8698-9700
ausgym@gymnastics.org.au

NO FURTHER ACTION REQUIRED

Key

- Correct path to follow
- Satisfied with answers
- Not satisfied with

WAVERLEY Gymnastics Centre